

# Balfour

## RING LOSS PROTECTION PLAN<sup>SM</sup>

Your Balfour<sup>®</sup> High School Ring is so precious that it is automatically protected against loss or theft. If your high school ring is lost or stolen, Balfour will replace the ring. This protection is in effect for four years from the date of purchase on all original rings purchased after July 1, 1998, and is limited to a single replacement of your original high school ring during the four year period. This protection plan excludes diamonds, genuine stones, and championship rings.

### Requirements for replacement:

- 1) Ring Loss Protection Plan/Warranty Card
- 2) Original order form receipt
- 3) Specs for replacement ring must be identical to original ring: stone, metal, date, school, and all other options
- 4) Request for replacement must be made within 45 days from date of loss
- 5) Police report number (as applicable)
- 6) Explanation of circumstances of loss

To request a replacement, fill out a Balfour Loss/Theft Report form. Then send it to Balfour (see address below) with the original order form receipt and a check or money order for the deductible. See chart below for deductible fee and shipping and handling charges.

**Balfour**  
**Attn: Ring Loss Protection Plan Dept.**  
**P.O. Box 149207**  
**Austin, TX 78714-9207**  
**(7211 Circle S Rd. Austin, TX 78745)**

<b>Metal of Ring</b>	<b>Deductible if purchased ring prior to 9/9/04*</b>	<b>Deductible if purchased ring on or after 9/9/04*</b>
Celestrium <sup>™</sup> or Golden Celestrium <sup>™</sup>	\$50.00	\$55.00
White Gold, Yellow Gold, Balfour Premium Auralite <sup>™</sup> , Balfour Premium Silver <sup>™</sup> , Luxium <sup>™</sup> , or Elysium <sup>™</sup>	\$80.00	\$90.00

\*For all rings, add \$14.95 to deductible for shipping, handling, and insurance. If ring had Class of Distinction<sup>SM</sup> Diamonds, add also \$25.00 to deductible. Additional charges will also apply for the diamond date side designs (557 and 558) and genuine stones.

Upon receipt of all completed information and payment, you will receive your replacement ring within 8-10 weeks.

For additional assistance, call Customer Service at 1-800-225-3687.

The Ring Loss Protection Policy Plan is provided through an insurance policy. A complete copy of terms and conditions that apply is available upon request.

# LOSS/THEFT REPORT

PLEASE RETURN COMPLETED FORM ALONG WITH THE APPROPRIATE DEDUCTIBLE, ADD \$14.95 FOR SHIPPING AND HANDLING FOR ALL RINGS. DEDUCTIBLE MAY BE PAID IN THE FORM OF A CHECK, MONEY ORDER OR WITH CREDIT CARD. IF A CREDIT CARD IS BEING USED THE PAYMENT INFORMATION PORTION AT THE BOTTOM OF THIS FORM MUST BE FILLED OUT. PLEASE ALLOW 8-10 WEEKS FROM THE TIME YOUR FORM IS RECEIVED TO HAVE YOUR RING DELIVERED.

## INFORMATION CONCERNING CLAIM

NAME		HOME PHONE	WORK PHONE
ADDRESS		CITY, STATE, ZIP CODE	
SCHOOL NAME	CITY AND STATE		RING ORDER FORM NUMBER

## DETAILS OF LOSS/THEFT

CAUSE OF LOSS

DATE	TIME	PLACE
POLICE REPORT FILED? <input type="checkbox"/> YES <input type="checkbox"/> NO	ATTACHED <input type="checkbox"/> YES <input type="checkbox"/> NO	

## WITNESSES

NAME		NAME	
ADDRESS		ADDRESS	
CITY, STATE, ZIP CODE	PHONE	CITY, STATE, ZIP CODE	PHONE

**THE UNDERSIGNED ACKNOWLEDGES THE INFORMATION CONTAINED HEREIN IS TRUE AND CORRECT.**

SIGNATURE OF CLAIMANT	DATE
SIGNATURE OF PARENT OR GUARDIAN (IF CLAIMANT IS UNDER 18 YEARS OF AGE)	DATE

**CLAIMANT:** ONCE THIS FORM IS COMPLETELY FILLED OUT, PLEASE RETURN TO THE ADDRESS BELOW

**BALFOUR**  
RING LOSS PROTECTION DEPT.  
7211 CIRCLE S RD AUSTIN, TX 78745

## PAYMENT INFORMATION

APPROPRIATE DEDUCTIBLE SEE LETTER ENCLOSED	
SHIPPING & HANDLING	\$14.95
TOTAL <input type="checkbox"/> ENCLOSED      or <input type="checkbox"/> CHARGE	

## CREDIT CARD INFORMATION

MASTERCARD <input type="checkbox"/>	VISA <input type="checkbox"/>	DISCOVER <input type="checkbox"/>	AMERICAN EXPRESS <input type="checkbox"/>
ACCOUNT NUMBER		EXP. DATE	
PRINT CARDHOLDERS NAME			
CARDHOLDER'S SIGNATURE			
ADDRESS	CITY	STATE	ZIP

**CARDHOLDER AGREES PAYMENT MAY BE CHARGED BEFORE GOODS ARE DELIVERED**